

ESA's Space Safety ISAM Days 2025



Welcome to your information pack for ESA's Space Safety ISAM Days 2025, hosted at the Erasmus Building Auditorium in ESTEC.

This document contains essential information regarding your attendance at the event. Please take a few minutes to read through it carefully to help prepare for your arrival and make the most of this exciting 1.5 day event focused on In-Orbit Servicing, Assembly, and Manufacturing (ISAM),



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1. GETTING TO ESTEC

ESA ESTEC, Keplerlaan 1, 2201 AZ Noordwijk, The Netherlands

[ESA - How to get to ESTEC](#)

[ESA - Transport to and from ESTEC](#)

Nearest Airport: Amsterdam Schiphol (AMS)

By Car: Free parking available on-site – registration in advance required

By Public Transport: Train: Leiden Centraal Station, Bus 400 to ESTEC

Taxi Services: Taxi Brouwer: +31 (0)71 361 1000, Taxi Noordwijk: +31 (0)71 361 2345

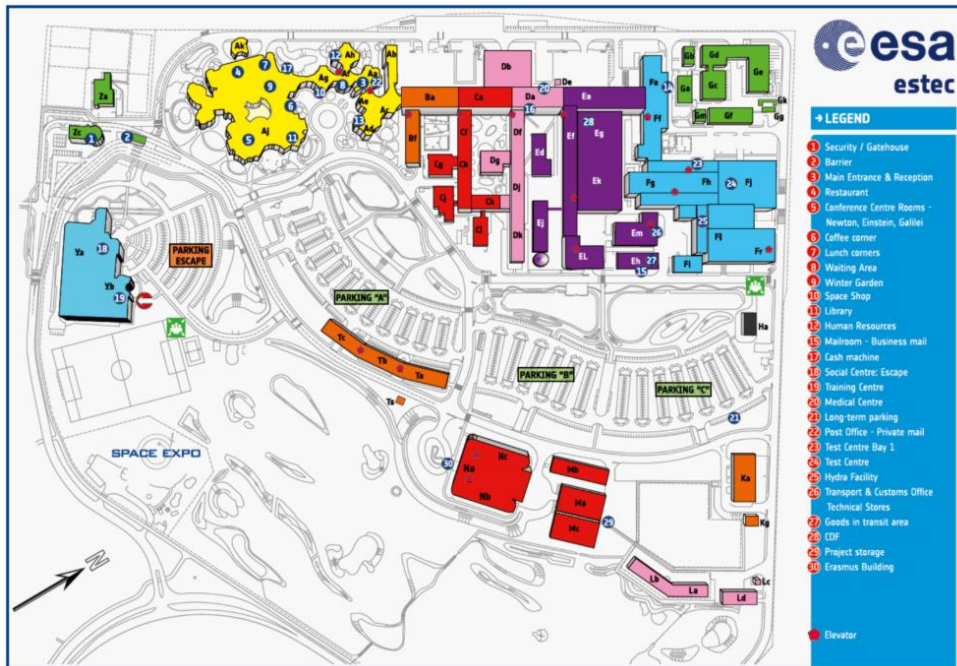
Recommended Hotels: [Hotel van Oranje](#), [Fletcher Hotel](#), [Tulip Inn Leiden Centre](#)

2. VENUE ACCESS & SECURITY

Photo ID is required for entry and security screening at the main gate. Badges must be worn at all times. You can access only areas labelled as security Level 1 (green). Any access to security Level 2 or higher area without any authorised person is prohibited.

You can find below a map of ESTEC highlighted with the venues for the ISAM Days.

- Erasmus Auditorium is the main venue for the presentations à (30) on ESTEC Map
- B2B Networking Rooms are located in Erasmus Building, please ask Clean Space Team for assistance (30) on ESTEC Map
- Crabtail for Networking Drinks à (4) on ESTEC Map



3. EVENT PROGRAMME

Full event agenda is available on Indico: [ESA Space Safety ISAM Days \(16-September 17, 2025\): Preliminary Agenda · Indico at ESA / ESTEC](#)

Share your ideas and thoughts throughout the event, follow us on [LinkedIn](#) : **#ISAMDays2025**

4. NETWORKING EVENTS

B2B Networking Meetings: Wednesday 17th September 14:45-17:00

Networking Drinks: After day 2 there will be informal networking drinks Wednesday 17th September, 18:00–19:30, Crabtail ESTEC



5. ACCESSIBILITY & INCLUSION

ESTEC is fully wheelchair accessible. The site includes step-free access to buildings, elevators, accessible restrooms, and designated parking spaces for visitors with reduced mobility.

Quiet room available – Mars Room, Erasmus Building. Please ask any of the Clean Space Team for directions

If you have any specific accessibility needs or would like assistance upon arrival, please contact the Clean Space Team directly cleanspace@esa.int

6. FOOD & REFRESHMENTS

Complimentary coffee breaks provided both days.

Lunch will not be provided but will be available from of our on-site restaurant/cafes

7. INTERNET ACCESS

Please remember to collect your wifi access code on arrival when picking up your badge

Wi-Fi Network: ESA-Conference

Password: will be provided on the day during check in

8. SUSTAINABILITY AT ESTEC

- The Clean Space Team encourages all delegates to act and think sustainably.
- Please bring a reusable water bottle – refill stations available
- Digital materials only – information will be shared digitally, no printed brochures available



- Please return your badge and lanyard at the exit gatehouse on your last day of departure in order for them to be reused.

9. HEALTH & SAFETY GUIDELINES

Evacuation: In the event of an emergency, please follow staff instructions and exit signs.

Medical Assistance: Assistance is available at ESTEC Medical Centre, please ask any of the Clean Space Team if assistance is required. Any accidents or incidents must be reported to the Clean Space Team.

Visitors to ESTEC can read and download our [Visitor Leaflet](#) with further information on safety and security.

10. ATTENDEE FEEDBACK

Your feedback really helps us improve future events. A post-event survey will be emailed shortly after the event. We'd love to hear your thoughts!

Contact cleanspace@esa.int if you don't receive the survey and would like to participate

11. FILMING & PHOTOGRAPHY

Photos and videos may be taken during the event.

If you do not wish to be photographed, please contact cleanspace@esa.int your visitor badge will be updated accordingly.



12. CLOAKROOM & STORAGE

Small bags and coats can be taken into the Auditorium in Erasmus Building. Due to limited space for storage, if possible please leave large bags and suitcases at home or at your hotel.

13. CODE OF CONDUCT

As event organisers, the Clean Space team are dedicated to providing a positive learning and sharing experience for all participants.

We will take a zero-tolerance policy towards harassment, discrimination or any behaviour that leads to others feeling uncomfortable at the event.

Please report concerns to cleanspace@esa.int or any member of the Clean Space Team directly.

14. CONTACT INFORMATION

If you have any further questions that are not covered in this document, please contact ESA Space Safety ISAM Days Events Team.

Email: cleanspace@esa.int

Location: Erasmus Building, ESTEC, Noordwijk